

# Wholesale Awning Care & Guarantee

## Somerton Canvas

The Somerton Canvas Care & Guarantee booklet provides detailed instructions on how to care for and maintain awnings made from defab® somerton® canvas fabrics. Here are some key points:

### When You Receive Your Awning or Awning Recover

- **Inspection:** Fully extend and inspect the awning fabric during installation. Contact Wholesale Awning Skins within 30 days of receiving the product if you wish to claim the warranty.
- **Guarantee:** 5-year guarantee.

### Tips for Longer Life of Your Canvas

- **Full Extension:** Periodically adjust awnings to their fullest extension.
- **Dry Storage:** Roll up only when clean and dry.
- **Weather Protection:** Roll up in high winds and storms.
- **Cleaning:** Keep awnings clean; avoid activities that can dirty them (e.g., mowing lawns nearby).
- **Rejuvenation:** Use proofing finishes to maintain waterproofness and appearance.
- **Approved Treatments:** Use only defab® approved treatments containing mildew inhibitors.

### Care Instructions

- **Cleaning:** Brush dry fabric with a soft brush and occasionally hose to remove dust.
- **No Scrubbing:** Avoid scrubbing the fabric.
- **Organic Deposits:** Remove deposits like soil, grass, and bird droppings immediately.
- **Mildew Removal:** Treat mildew with diluted chlorine bleach (1 part White King to 4 parts water). Allow to dry in the sun, then hose well.
- **Avoid Strong Chemicals:** Do not use strong bleaches, soaps, detergents, or solvents.

### Guarantee Notice

- **5-Year Guarantee:** Free replacement if the fabric fails due to manufacturing faults and is approved for replacement by the fabric supplier.
- **2-Year Guarantee:** Labour only for fabric manufacturing.
- **Conditions:** The customer is responsible for bringing the faulty product for repair or replacement and picking up the repaired or replaced product. To maintain the warranty, the fabric must be cleaned every year, and the customer needs to provide evidence of cleaning.
- **Exclusions:** Excludes the manufacture (in case the customer purchased recover only) and installation of the awning itself.

To make a claim, contact the Wholesale Awning Skins office.