

VALID FOR: all qualities made of spun-dyed acrylic staple fibre as well as CBA fibre

VALIDITY: five years from date of invoice

VALID FROM: 01.01.2018

WARRANTY:

- Sattler SUN-TEX guarantees that the qualities, at the time of their delivery, comply with the specifications described in their data sheets.
- Sattler SUN-TEX guarantees the color fastness, UV resistance, weather fastness (ISO 105 B04, 4-5 on the grey scale) and imputrescibility of the Sattler awning qualities mentioned in this document.

PREREQUISITES FOR GRANTING THE WARRANTY:

- The warranty claim extends exclusively to rot-proof properties and color fastness of Sattler SUN-TEX qualities, under normal environmental conditions, proper use and maintenance (see Sattler SUN-TEX cleaning and care instructions)
- The defect or claim shall be reported in writing within 15 days of occurrence by the dealer. Original receipts are requisite.
- The claimed fabric must be handed over to Sattler SUN-TEX or an authorized agent for inspection purposes and assessment of the damages.
- The replacement of the fabric does not extend the duration of the 5-year warranty.

COMPENSATION:

After determining the claim, Sattler SUN-TEX subsequently offers following compensation:

- 100 % of the defective material within the first two years,
- 60 % of the defective material in the third and fourth year,
- 40 % in the fifth year.

In case the claimed fabric is no longer available, the material will be replaced by a fabric of the current range.

Further expenses of any type shall not be covered by this warranty.

LIMITATION OR EXCLUSION FROM WARRANTY:

- All services provided by external parties to Sattler SUN-TEX (e.g.: processing, assembly, delivery time, transport expenses)
- All components sourced from suppliers other than Sattler SUN-TEX (e.g.: systems, guides, holders, eyelets)
- Visual anomalies on the fabric, induced by the manufacturing process or assembly (e.g.: ripples, folds, creases)
- Improper handling (e.g.: flutter damages,, damages resulting from fastening objects to the fabric)
- Improper cleaning of the material (e.g.: aggressive cleaning and scouring agents) and damages on the surface resulting from this.
- improper use of the fabric (the intended use for each of our qualities can be found at www.world-of-sattler.com)
- Damage through environmental influences (no natural events such as storms, hail, fire, etc.)
- Mould infestation and subsequent changes on the surface of the fabric, caused by extreme external influences or condense water resulting from insufficient ventilation (f.e. a damp rolled-up fabric)
- Willful damages
- Damages or soiling caused by animals
- Damages arising from accidents, acts of negligence and force majeure
- Assembly errors
- Normal wear of the fabric due to aging and use